

FAIR PAY FOR NORTHERN CALIFORNIA NONPROFITS: THE 2017 COMPENSATION AND BENEFITS SURVEY

This document lists all of the questions asked in the online survey questionnaire.

This questionnaire contains the following sections: Organization, Compensation & Employment Practices, Paid Time Off Benefits, Insurance Benefits, Retirement Benefits, Executive Director/CEO Profile and Compensation.

Refer to the separate FairPayNCA2017Glossary.pdf file for definitions of terms. Refer to the separate

FairPayNCA2017JobDescriptions.pdf file for a complete list of all jobs covered in the survey and a description of each.

Submit your data by **Friday**, **February 10**, **2017** and you will be eligible to purchase a copy of the survey report at the discounted participant rate. Visit www.nonprofitcomp.com for details.

Your survey response will be strictly confidential and data from this research will be reported only in the aggregate. All information entered online is encrypted and will remain confidential.

If you have any questions, please contact Rita Haronian of Nonprofit Compensation Associates at 510-645-1005 or survey@nonprofitcomp.com.

ORGANIZATION

Organization name:		
Name of person completing survey:		
	-	
Title:		
Telephone (w/ext. if applicable):		
Email address:		
Website:		
Street address:		
City, State, Zip:		
County:		
Please enter name, job title and email person completing the survey above: Executive Director/CEO: Job title at your organization: Email address:	address for any of the following employees not already listed:	as the contact
CFO or Business Manager:		
Job title at your organization:		
Email address:		
Human Resources Officer:		
Job title at your organization:		
Email address:		

How did you find out about this survey? If you heard about	ut it through any of our regional par	rtners, please check the
box(es) next to their name(s) here. If you heard about it so	ome other way, please check "Other	" and tell us how.
Alameda Council of Community Mental Health Agencies	Napa Valley Coalition of Nonprofit Agencies, Napa	
California Council of Community Mental Health Agencies,	Nonprofit Alliance of Monterey County, Pacific Grove	
Sacramento	Northern California Community Loan Fund, San Francisco	
☐ CALNonprofits, San Francisco	Placer Community Foundation, Auburn	
CALNonprofits Insurance Services, Capitola	San Francisco Human Services Ne	
Center for Excellence in Nonprofits, Redwood City	Sierra Health Foundation, Sacram	
Center for Volunteer and Nonprofit Leadership, San Rafael	☐ THRIVE – The Alliance of Nonpr	
Chinese American Community Foundation, Oakland	San Carlos	, , , , , , , , , , , , , , , , , , , ,
Community Collaborative of Tahoe Truckee, Truckee	United Way Bay Area, San Franci	sco
Community Foundation for Monterey County, Monterey	☐ United Way of Fresno and Madera	
Community Foundation for San Benito County, Hollister	☐ United Way of Northern Californi	a, Redding
Community Foundation of Santa Cruz County, Soquel	☐ United Way of Santa Cruz County	
CompassPoint Nonprofit Services, Oakland	United Way of the Wine Country,	Santa Rosa
Foundation Center, San Francisco	☐ United Way of Tulare County, Tu	lare
Human Care Alliance, Santa Cruz	United Way Silicon Valley, San Jo	
Human Services Alliance of Contra Costa, Pleasant Hill	☐ United Ways of California, South	Pasadena
Humanics Program at CSU Fresno	☐ Volunteer Center of Sonoma Cour	nty, Santa Rosa
Impact Foundry, North Highlands	Other:	
Kings Community Action Organization, Hanford		
Total annual expenses of the organization:	\$	
•	_	
reported on form W-2, including seasonal employees. Do whose pay is reported on Form 1099.	not metale contractors	
	ır organization employ as of	
whose pay is reported on Form 1099. How many full-time equivalent (FTE) employees does you	ır organization employ as of	Part-Time
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COMPENSATION & EMPLOYMENT PRACTICES

By what percentage, on average, do you expect salaries paid by your organization to increase during the next twelve months? Enter 0 if you expect no increase overall. Consider existing staff only. Do not include additional payroll costs due to an increase in your workforce. What method(s) describes your salary increase practices? Check all that apply. For each selected, enter the average increase over the past 12 months and the average projected increase over the next 12 months. Avg increase over Avg projected increase past 12 months over next 12 months Across-the-board increase % % % Merit (or performance-based) increase Cost-of-living increase % % Length-of-service increase % % % External labor market considerations % Internal job equity considerations Does your organization offer incentive pay or bonuses to any full-time employees? Check all that apply. CEO/Executive Director Management staff Professional staff Support or administrative staff What is your organization's full-time workweek? 40 hours/week 38 hours/week 37.5 hours/week 35 hours/week Other, please explain: What is your practice for dealing with extensive overtime for EXEMPT staff? No formal policy Provide compensatory time off Pay straight time Pay overtime rates Do not compensate exempt staff for overtime Other, please explain: Do you have employees who work on-call? If Yes, which of the following best describes your organization's practice? Yes, pay for hours worked, including overtime Yes, pay flat rate for being on call Yes, provide compensatory time off or flex-time Yes, do not pay or provide time off (exempt staff only) Yes, pay show-up rate and hourly pay for time worked Yes, some other policy (or no formal policy) Please describe policy: Do you have employees who work the evening or night shift? ☐ Yes If Yes, please describe policy regarding any additional compensation for evening or night shift work (or send in an attached file): Do you use salary grades and ranges? Yes No If Yes, when were your ranges last updated (MM/DD/YY)?

How many months long is your introductory or probationary period? If you do not have an introductory or probationary period, skip to the next group of questions.				
months				
Are employees eligible for paid time off benefits during the introductory or probationary period? Yes No Are employees eligible for insurance benefits during the introductory or probationary period? Yes No				
Apart from after any probationary or introductory period, when are employees reviewed? Never Annually Every 6 months No set schedule				
Are any of your employees covered by a union contract?				
☐ Yes ☐ No				
If Yes, which job classifications?				
Do you pay a premium for jobs requiring bilingual skills?				
☐ Yes ☐ No				
If Yes, how much do you pay in addition to the standard salary? Please specify amount as % of salary or \$ per hour.				
Which job classifications at your organization are subject to additional pay for bilingual skills?				
If your organization is located in a city which has recently passed an ordinance increasing the minimum wage, which of the following best describes your organization's response so far to the increase?				
Our organization has developed a formal plan with respect to employee compensation in response to the ordinance. Our organization has discussed the issue but has not developed a formal plan. The minimum wage increase may affect our organization in the near future but we have not addressed it yet. The minimum wage increase does not affect our organization in the near future so we have not discussed it. Other, please describe:				
If you checked one of the first two boxes above, please select the description that best describes your organization's most likely response with respect to compensation adjustments due to the minimum wage increase:				
 □ Compensation will be adjusted only for employees at the minimum wage level. □ Compensation will be adjusted for some nonexempt employees whose current pay is above minimum wage. □ Compensation will be adjusted for some nonexempt employees whose current pay is above minimum wage and also for some exempt employees. □ Compensation will be adjusted for most or all of our organization's employees. 				

The following question is for organizations based in San Francisco only.				
During the most recent quarter, how many part-time employees who are eligible for coverage under San Francisco's Health Care Security Ordinance were in each of the following two categories?				
1. Organization provides benefits directly to part-ti	me employee:		employees	
2. Organization pays into the City Option Program	to cover part-	time employee:	employees	
3. Other:			employees	
As a second subsider and a second subsider a	of 4h o follow		off of our local	
As a general rule, does your organization provide a	ny of the follow	ving benefits to st	an at any level?	
Please check for whom each benefit applies.	Exec. Dir/ CEO	Other Mgrs/ Executives	Other Staff	
	CLO	LACCULIVES	Staff	
Employee Assistance Program (EAP)	П	П		
Telecommuting				
Financial planning services				
Reimbursement for acquiring and/or maintaining				
professional license or other credentials	_	_	_	
Professional conferences attendance	\sqcup			
Professional development classes	\vdash	님	님	
Low-interest or no-interest loan program	H	님		
Transportation and/or travel	H	H	H	
Spouse's/domestic partner's travel expenses	H	H	님	
Local mass transit subsidy Car or car allowance:				
Car leasing				
Car ownership	H	H	H	
Housing or housing allowance	H	H	H I	
Cellular phone use	Ħ	Ħ	Ti I	
Home computer purchase or lease				
Cost of home internet provider				
Personal legal expenses				
Personal liability insurance				
Professional liability insurance				
Memberships:				
Country/residential club	H	님		
Health club	H	H	\vdash	
Fraternal club Professional membership dues	H	H	H	
*	H	H	H	
Sabbatical (paid time off)	Ш	Ш		
Additional vacation time		П		
Additional contribution to medical insurance	Ħ	Ħ		
Additional contribution to life insurance				
Additional contribution to disability insurance				
Additional contribution to long-term care insurance				
Additional contribution to retirement plan				

Impact of the Current Economic Environment

Do you anticipate that your organization will experience increased competition from other employers to attract and attract and retain the "best and brightest" employees in the year ahead?				
Yes	□ No			
		ry turnover rate of 14% for full-time employees and 18% for partese numbers to be high?		
☐ Yes	□ No			
Does you see t	urnover as a significar	t problem for your organization in the year ahead?		
Yes	□ No			
Overall, does year ahead?	your organization plan	to increase the number of full-time equivalent employees in the		
☐ Yes	□ No			
		ation plan to increase its dollar contribution toward employee oyee, reduce it or keep it about the same?		
☐ Increase	Reduce	About the same		
	ead, does your organiz uce it or keep it about	ation plan to increase its retirement plan contribution per enrolled the same?		
☐ Increase	Reduce	About the same		
In the year ahead, does your organization plan to increase its spending on other employee benefits, reduce its spending or keep it about the same?				
☐ Increase	Reduce	About the same		
In the year ah	ead, do you expect you	r organization to be operating under an employee salary freeze?		
Yes, for the	e entire year	Yes, for part of the year No		
Are there any s Check all that a		hich you are finding it especially difficult to hire and/or retain employees?		
Communica Developme Executive Human Res	tive/General Office ations/Marketing ent/Fundraising	☐ Information Technology ☐ Legal ☐ Maintenance/Facilities/Grounds ☐ Medical/Clinical ☐ Mental Health/Counseling ☐ Social Services Program Delivery ☐ Other, please describe:		

PAID TIME OFF BENEFITS

10 Years

11 + Years

With respect to paid time off for regular, full-time employees, does your organization offer separate vacation, sick and holiday time off or does your organization offer "PTO" time off that combines vacation and sick time? Separate vacation, sick and holiday time off "PTO" time combining vacation and sick time Other, please describe:					
rates? Please note tha of service. Same rates for		nployees earn vacation/PTO at the s			
	If you checked "Same rates for exempt and non-exempt" above, enter the number of vacation days or PTO days given to regular, full-time employees according to their number of years of service in your organization.	If you checker rates for exer exempt" about number of vac PTO days go exempt and regular, somethic regular, somethic employees at their number service organization.	mpt and non- ve, enter the cation days or iven to both non-exempt full-time according to r of years of in your		
Years of service	Vacation or PTO days per year for all regular, full-time employees	Vacation or PTO days per year for regular, full-time exempt employees	Vacation or PTO days per year for regular, full-time non-exempt employees		
1 Year 2 Years					
3 Years					
4 Years 5 Years					
6 - 9 Years					

If you offer separate vacation, sick and holiday time:					
Are part-time employees eligible for paid vacation time? (Please note that under California's Healthy Workplace Healthy Family Act, part-time employees must be eligible for paid sick time, with few exceptions.)					
No, only full-time employees are eligible for paid vacation time. Part-time employees working a sufficient number of hours per week are eligible for paid vacation time: They must work a minimum of hours per week.					
All part-time employees are eligible for paid vacation time regardless of their work schedule. Not applicable; we have no part-time employees.					
Can earned vacation or PTO days that are not taken be carried forward to the next year? Yes No					
If Yes, What is the maximum number of vacation or PTO days that can be carried forward by regular, full-time employees? If the number varies based on an employee's length of service or job category, enter the largest number that can be carried forward by a non-exempt employee with the highest level of seniority.					
How many sick days per year are given to regular, full-time employees? (Answer only if you do NOT have a PTO program.)					
How many personal days or floating holidays per year are given to regular, full-time employees? (Answer only if you do NOT have a PTO program.)					
How many holidays per year are given to regular, full-time employees? (If you have a PTO program, answer this question only if holidays are given separately from PTO days.)					
Do you offer additional paid time off between the Christmas and New Year's holidays to regular, full-time employees? Answer "Yes" only if this time off is not included in the time off that you have already entered. Yes No					
If Yes, how many additional days off are typically given to regular, full-time employees at this time?					
For each line below: If your organization has a written policy providing for specific PAID time off, please check the box under "Paid time off." If accrued sick leave may be used instead of or in addition to specifically provided paid time off, please check the box under "Sick leave may be used."					
Paid time off Sick leave may be used					
Jury service					
Family illness					
Job-related education					
Maternity/paternity					
Volunteer service					
Other, please explain:					

INSURANCE BENEFITS

Does your organization offer insurance coverage as a benefit for regular, full-time employees?			
Yes, we offer employer-sponsored group health insurance for employees and fall under the following market size:: Small group (50 employees or fewer) Large group (51+ employees)			
Both small and large group (i.e. at least one plan is considered small group at least one plan is considered large group)			
We do not offer group insurance coverage but do provide a stipend (cash payment) to employees, who purchase their own			
insurance coverage. Average cost to the organization cost per employee per month: \$ No, there is no employer-sponsored insurance coverage, nor is there a stipend for individual purchase by employees.			
If you did not check the first box above, please skip this section and continue with the Retirement Benefits section. Are part-time employees eligible for health insurance benefits?			
Are part-time employees engible for health insurance benefits?			
 No, only full-time employees are eligible. Part-time employees working a minimum of hours per week receive FULL BENEFITS. Part-time employees working a minimum of hours per week receive PRO-RATED BENEFITS depending on their work schedules. 			
All part-time employees are eligible regardless of their work schedule and receive FULL BENEFITS. All part-time employees are eligible regardless of their work schedule and receive PRO-RATED BENEFITS			
depending on their work schedules.			
Not applicable; we have no part-time employees.			
Are domestic partners eligible to participate in your health insurance plan on the same basis as a spouse?			
☐ Yes, same sex only ☐ Yes, same and opposite sex ☐ No			
Does your organization offer a cash payment to employees who choose to forego insurance benefits because they are			
covered under a spouse or partner's policy?			
Yes Enter amount of monthly payment: \$ No			
What is the waiting period for new employees' health insurance benefits? Please specify days, months, etc.			
Does your organization offer any type of Section 125 plan? Check all that apply. See Glossary for definitions.			
Premium only plan (allows employee contributions to health insurance premiums to be paid with tax-free dollars)			
Flexible Spending Account (FSA): Health Care Spending Account (HCSA) Dependent Care Spending Account (DCSA) Max annual amount employee can allocate: \$			
Cafeteria plan Enter organization's contribution per employee circle (annual) or (monthly) Enter the number of employees participating in the cafeteria plan:			
Cafeteria Plan			
If you checked Cafeteria plan above, indicate below which types of plans employees can choose. Check all that apply. If you did not check Cafeteria plan above, please skip this question.			
☐ HMO (Health Maintenance Organization) ☐ Life Insurance			
EPO (Exclusive Provider Organization)			
☐ PPO (Preferred Provider Organization) ☐ Long-Term Care Insurance ☐ POS (Point of Service) ☐ Voluntary supplemental plan			
Dental Retirement plan, any type			
☐ Vision ☐ Other, please describe:			
Uther, please describe:			

	-Cafeteria Plans wer this section only if you d	id NOT chec	ck the box fo	r Section 125	Cafeteria pla	an.	
Includisal out a	at is the average cost per mon ude the cost for HMO/EPO/I bility and/or long-term care any amount contributed by e of high-deductible health pla	PPO/POS as insurance. In employees. D	well as any onclude the or one of the order th	organization rganization's e organizatio	contributions share of prer n's additiona	s to dental, v nium costs o l contributio	ision, life, only, leaving
Plea	se enter the number of empl	oyees who pa	articipate in	these plans:_	em	ployees	
If me the p	each type of insurance that y Average % of the premit Average % of the premit Co-payment for doctor o Annual deductible for en Annual deductible for a fore than one plan is offered folan with the highest level of	im paid by to im paid by to ffice visits apployee only family (if apployee any type employee en	he organizat he organizat (if applicabl plicable) (i.e. more th arollment.	ion for emplo ion for depen le) an one HMO	dent coverag	e	based on
If th	e insurance is not offered, en	ter "NA". % paid by	% paid by		Annual		1
		org for employees	org for dependents	Co-payment for doctor office visit		Annual deductible for family	
	Medical: HMO	cilipioyees	ucpendents	Office visit	Ollry	101 Tallilly	-
	Medical: EPO						-
	Medical: PPO						-
	Medical: POS						-
	Dental						1
	Vision						
	Life			l			
	Long-Term Disability						
	Long-Term Care						
	Voluntary supplemental plan						
	Other, please explain:]
Does your organization offer any high-deductible health plan (HDHP) that is compatible with a Health Savings Account (HSA)? For any that apply, please enter the organization's annual HSA contribution per participating single employee and for family. See Glossary for definition. HMO							
Yes No							
If Y	es, please enter the organizat	tion's annua	l HRA contr	ibution per p	articipating 6	employee.	

RETIREMENT BENEFITS

Does your organization provide any type of retirement benefit for regular full-time employees?
☐ Yes ☐ No
If No, please skip the rest of this section and continue with the Executive Director/CEO section.
Are part-time employees eligible for retirement benefits? No, only full-time employees are eligible. Part-time employees working a sufficient number of hours per week are eligible: They must work a minimum of hours per week. All part-time employees are eligible regardless of their work schedule. Not applicable; we have no part-time employees.
Which best describes the organization's retirement benefit for regular full-time staff? Check all that apply.
☐ Tax Sheltered Annuity - 401(k), 403(b) ☐ Other Defined Contribution Plan ☐ IRA, SEP-IRA ☐ Defined Benefit Plan ☐ Other, please describe:
How is the retirement plan funded? If your organization offers more than one retirement benefit, answer
this question based on the type of retirement plan that involves the highest level of contribution from the organization.
 □ Employee contribution only □ Organization contribution only □ Organization contributions/employee may contribute □ If employee contributes, organization also contributes (i.e. employer match) □ Other, please describe:
Cost to organization of retirement benefit: If your organization offers more than one retirement benefit, please answer this question based on the type of retirement plan that involves the highest level of contribution from the organization.
Organization contributes percentage of employee's salary Please enter cap (highest level) of percentage of salary contributed for each employee by organization:%
Organization contributes \$ amount for each employee Please enter cap (highest level) of dollar amount contributed annually for each employee by organization: \$
☐ Other, please explain:
What is the period (in years) after which retirement benefits are fully vested?
years

If you have a 403(b) plan, have you conducted a 403(b) audit during the past 12 months?
☐ Yes ☐ No
If Yes, have you considered or are you considering discontinuing your 403(b) plan based on the audit? Please check all of the following issues that apply.
Compliance issues
Budgetary issues
☐ Other, please describe:
Does your organization offer a 457 plan for highly compensated employees?
☐ Yes ☐ No
EXECUTIVE DIRECTOR/CEO PROFILE
Does your organization current employ an Executive Director/CEO?
Yes No If No, please skip the rest of this section and continue with the Compensation section.
Does your Executive Director/CEO have an employment contract? Yes No
If Yes, what was the length of the original contract in months?
Is your Executive Director/CEO male or female?
Male Female
What is your Executive Director/CEO's age?
years old
For how many years has your Executive Director/CEO worked in his or her current job at your
organization?
If five years or less, how did the organization locate this Executive Director/CEO as a candidate to fill the
position at the time of hire?
Word of mouth Craigslist or other online service
Executive search firm
Internal promotion
Current/former board member or founder of organization
Other, please describe:
Did your Executive Director/CEO work as the Executive Director/CEO in other nonprofit organizations
prior to the current job?
Yes No If yes, for how long, in years?
What is the highest level of education attained by the Executive Director/CEO?
High school Some college Bachelor's degree Doctorate Master's degree/Professional Degree/JD
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Does your organization have a completed and updated emergency succession plan for the Executive
Director/CEO position?
∏ Yes ☐ No
Does your organization have a formal, non-emergency transition plan for the Executive Director/CEO
position?
Yes No
Door ways arganization armost to have a Evacutive Director/CEO transition within the part three ways?
Does your organization expect to have a Executive Director/CEO transition within the next three years?
∐ Yes
Has the board of directors formally approved the current salary of the Executive Director/CEO?
∐ Yes
What kind of information does organization's board of directors consider in order to determine reasonable
compensation for the Executive Director/CEO? Please check the box of all that apply.
☐ Informal survey of similar organizations performed internally
Published survey data
Form 990s of similar organizations
Outside consultant
Other, please describe:
Please describe any benefits given to the Executive Director/CEO not otherwise mentioned in this
questionnaire:
questionnane.

COMPENSATION - INSTRUCTIONS

This chart requests specific compensation information for each employee in your organization. Use one line for **each employee.** If you have multiple employees with the same job title, please include a line for each employee, listing each individual's salary, not an average of every employee in that job position. Make extra copies of the chart as needed.

Column 1 Job Code

Enter the three-digit code for the job that you are reporting (for example, Executive Director is 005). A list of all job codes with job descriptions can be found on the **Job Descriptions** worksheet of this file. Note: These job codes are the same as those used in the 2015 survey with the addition of several new job this year, which appear in red type.

Column 2 Position Title

Enter the title **your organization** uses for this job. It is okay if this title is different than the job title we use for the survey (see FairPay2015JobList.pdf and FairPay2015JobDescriptions.pdf).

Column 3 Pay Rate as of January 1, 2017

Enter the actual pay rate for the employee as of Janauary 1, 2017.

For full-time employees, you may enter either an annual rate or an hourly rate.

For part-time employees, please enter an **hourly** rate. If you need help calculating the hourly rate, please email us at survey@nonprofitcomp.com and we will help.

Column 4 Eligible for Bonus or Incentive Pay

If the employee in this position is **eligible for** any type of incentive or bonus pay in addition to the regular base salary, enter "Y" (regardless of whether the employee actually received bonus or incentive pay). If the employee is not eligible, enter "N."

Column 5 Bonus or Incentive Pay Paid During Past Twelve Months

Complete this column only if the employee was eligible for incentive or bonus pay. If the employee was paid any type of bonus or incentive pay during the past twelve months, enter that amount here. Otherwise enter a zero.

Column 6 Number of Employees Managed (Direct and Indirect)

Enter the number of employees supervised by this position, **directly and indirectly**. For example, for the Executive Director position, list the total number of full-time equivalent employees of the organization. Do **not** include contractors or volunteers supervised by this employee.

Column 7 County Location of Job if Different from Organization's Main Location

Use this column only if the job is located in a county other than the main administrative location of your organization.

COMPENSATION AS OF JANUARY 1, 2017

Column 1	Column 2	Column 3	Column 4	Column 5	Column 6	Column 7
Job Code	Position Title used by Your Organization	Annual (full-time) or Hourly Pay Rate as of 1/1/2017	Eligible for Bonus or Incentive Pay (Y/N)	Bonus or Incentive \$ Paid During Past 12	# of Employees Managed (direct & indirect)	County Location of Job if Different from Org's Main Location
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