

FAIR PAY FOR NORTHERN CALIFORNIA NONPROFITS: THE 2018 COMPENSATION AND BENEFITS SURVEY

This document lists all of the questions asked in the online survey questionnaire.

This questionnaire contains the following sections: Organization, Compensation & Employment Practices, Paid Time Off Benefits, Insurance Benefits, Retirement Benefits, Executive Director/CEO Profile and Compensation.

Refer to the separate FairPayNCA2018Glossary.pdf file for definitions of terms. Refer to the separate

FairPayNCA2018JobDescriptions.pdf file for a complete list of all jobs covered in the survey and a description of each.

Submit your data by Friday, February 9, 2018 Friday, March 2, 2018 (extended deadline) and you will be eligible to purchase a copy of the survey report at the discounted participant rate. Visit www.nonprofitcomp.com for details.

Your survey response will be strictly confidential and data from this research will be reported only in the aggregate. All information entered online is encrypted and will remain confidential.

If you have any questions, please contact Rita Haronian of Nonprofit Compensation Associates at 510-645-1005 or survey@nonprofitcomp.com.

ORGANIZATION

Organization name:		
Name of person completing survey:		•
Title:		•
Telephone (w/ext. if applicable):		•
Email address:		•
Website:		•
Street address:		•
City, State, Zip:		
County:		•
person completing the survey above: Executive Director/CEO: Job title at your organization: Email address:	address for any of the following employees not already listed	
CFO or Business Manager: Job title at your organization: Email address:		
Human Resources Officer: Job title at your organization: Email address:		

box(es) next to their name(s) here. If you heard about it so	me other way, please chec	ck "Other" and tell us how.	
Alameda Council of Community Mental Health Agencies			
California Council of Community Mental Health Agencies,	☐ Napa Valley Coalition	of Nonprofit Agencies, Napa	
Sacramento	Nonprofit Alliance of Monterey County, Pacific Grove		
CALNonprofits, San Francisco	☐ Northern California Community Loan Fund, San Francisc		
☐ CALNonprofits Insurance Services, Capitola	☐ Pajaro Valley Commu	nity Health Trust, Watsonville	
Center for Excellence in Nonprofits, Redwood City	☐ Placer Community For	undation, Auburn	
Center for Volunteer and Nonprofit Leadership, San Rafael	☐ San Francisco Human	Services Network	
CoCo Kids, Concord	Sierra Health Foundati	on, Sacramento	
Community Collaborative of Tahoe Truckee, Truckee		ce of Nonprofits for San Mateo County,	
Community Foundation for Monterey County, Monterey	San Carlos	1	
Community Foundation for San Benito County, Hollister	United Way Bay Area	, San Francisco	
Community Foundation of Mendocino County, Ukiah	☐ United Way of Fresno	and Madera Counties, Fresno	
Community Foundation of Santa Cruz County, Aptos	☐ United Way of Northe	rn California, Redding	
CompassPoint Nonprofit Services, Oakland	☐ United Way of Santa C	Cruz County, Capitola	
First 5 Napa, Napa		ne Country, Santa Rosa	
Foundation Center, San Francisco	United Way of Tulare	•	
Human Care Alliance, Santa Cruz	United Ways of Califo	• •	
Humanics Program at CSU Fresno		onoma County, Santa Rosa	
Impact Foundry, North Highlands	Other:	•	
Kings Community Action Organization, Hanford			
Kings Community Action Organization, Trainord			
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Total annual expenses of the organization.		4	
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How did you find out about this survey? If you heard about it through any of our regional partners, please check the

COMPENSATION & EMPLOYMENT PRACTICES

By what percentage, on average, do you expect salaries paid by your organization to increase during the next twelve months? Enter 0 if you expect no increase overall. Consider existing staff only. Do not include additional payroll costs due to an increase in your workforce. What method(s) describes your salary increase practices? Check all that apply. For each selected, enter the average increase over the past 12 months and the average projected increase over the next 12 months. Avg increase over Avg projected increase past 12 months over next 12 months Across-the-board increase % % % Merit (or performance-based) increase Cost-of-living increase % % % Length-of-service increase % % External labor market considerations Internal job equity considerations % Does your organization offer incentive pay or bonuses to any full-time employees? Check all that apply. CEO/Executive Director Management staff Professional staff Support or administrative staff What is your organization's full-time workweek? 40 hours/week 38 hours/week 37.5 hours/week 35 hours/week Other, please explain: What is your practice for dealing with extensive overtime for EXEMPT staff? No formal policy Provide compensatory time off Pay straight time Pay overtime rates Do not compensate exempt staff for overtime Other, please explain: Do you have employees who work on-call? If Yes, which of the following best describes your organization's practice? Yes, pay for hours worked, including overtime Yes, pay flat rate for being on call Yes, provide compensatory time off or flex-time Yes, do not pay or provide time off (exempt staff only) Yes, pay show-up rate and hourly pay for time worked Yes, some other policy (or no formal policy) Please describe policy: Do you have employees who work the evening or night shift? Yes If Yes, please describe policy regarding any additional compensation for evening or night shift work (or send in an attached file):

Do you use salary grades and ranges? Yes No
If Yes: Were your salary ranges adjusted during the calendar year 2017?
Yes, overall percentage of adjustment %
Do you expect to adjust your salary ranges during the calendar year 2018? Yes, overall percentage of adjustment (projected) % No
How many months long is your introductory or probationary period? If you do not have an introductory or probationary period, skip to the next group of questions.
months
Are employees eligible for paid time off benefits during the introductory or probationary period? Yes No
Are employees eligible for insurance benefits during the introductory or probationary period? Yes No
Apart from after any probationary or introductory period, when are employees reviewed? Never Annually Every 6 months No set schedule
Are any of your employees covered by a union contract?
☐ Yes ☐ No
If Yes, which job classifications?
Do you pay a premium for jobs requiring bilingual skills?
☐ Yes ☐ No
If Yes, how much do you pay in addition to the standard salary? Please specify amount as % of salary or \$ per hour.
Which job classifications at your organization are subject to additional pay for bilingual skills?

As a general rule, does your organization provide Please check for whom each benefit applies.	any of the follow	wing benefits to st	aff at any level?
	Exec. Dir/ CEO	Other Mgrs/ Executives	Other Staff
Employee Assistance Program (EAP)			
Telecommuting			
Financial planning services			
Reimbursement for acquiring and/or maintaining			
professional license or other credentials			
Professional conferences attendance			
Professional development classes			
Low-interest or no-interest loan program			
Transportation and/or travel			
Spouse's/domestic partner's travel expenses			
Local mass transit subsidy			
Car or car allowance:	_	_	
Car leasing			
Car ownership			
Housing or housing allowance			
Cellular phone use			
Home computer purchase or lease			
Cost of home internet provider			
Personal legal expenses			
Personal liability insurance			
Professional liability insurance			
Memberships:			<u></u>
Country/residential club			
Health club			
Fraternal club			
Professional membership dues			
Sabbatical (paid time off)			
Additional vacation time			
Additional contribution to medical insurance		\sqsubseteq	
Additional contribution to life insurance			
Additional contribution to disability insurance			
Additional contribution to long-term care insurance			
Additional contribution to retirement plan			

Impact of the Current Economic Environment

Do you anticipate that your organization will experience increased competition from other employers to					
attract and attract and retain the "best and brightest" employees in the year ahead?					
☐ Yes ☐ No					
The 2017 survey reported a voluntary turnover rate of 17% for full-time employees and 20% for part-					
time employees. Do you consider these numbers to be high?					
☐ Yes ☐ No					
Does you see turnover as a significant problem for your organization in the year ahead?					
☐ Yes ☐ No					
Overall, does your organization plan to increase the number of full-time equivalent employees in the year ahead?					
☐ Yes ☐ No					
In the year ahead, does your organization plan to increase its dollar contribution toward employee					
medical insurance per enrolled employee, reduce it or keep it about the same?					
☐ Increase ☐ Reduce ☐ About the same					
In the year ahead, does your organization plan to increase its retirement plan contribution per enrolled employee, reduce it or keep it about the same?					
☐ Increase ☐ Reduce ☐ About the same					
In the year ahead, does your organization plan to increase its spending on other employee benefits, reduce its spending or keep it about the same?					
☐ Increase ☐ Reduce ☐ About the same					
In the year ahead, do you expect your organization to be operating under an employee salary freeze?					
Yes, for the entire year Yes, for part of the year No					
Are there any specific job families for which you are finding it especially difficult to hire and/or retain employees? Check all that apply.					
☐ Accounting/Finance ☐ Human Resources ☐ Administrative/General Office ☐ Information Technology ☐ Communications/Marketing ☐ Maintenance/Facilities/Grounds ☐ Development/Fundraising ☐ Program Delivery ☐ Executive ☐ Other, please describe:					

PAII

4 Years

5 Years

6 - 9 Years

10 Years

11 + Years

With respect to paid time off for regular, full-time employees, does your organization offer separate vacation, sick and holiday time off or does your organization offer "PTO" time off that combines wand sick time? Separate vacation, sick and holiday time off "PTO" time combining vacation and sick time Other, please describe: Do regular, full-time exempt and non-exempt employees earn vacation/PTO at the same rates or at	
Please note that each of these options allows for different vacation schedules depending on employed of service. Same rates for exempt and non-exempt Different rates for exempt and non-exempt	
If you checked "Same rates for exempt and non-exempt" above, enter the number of vacation days or PTO days given to regular, full-time employees according to their number of years of service in your organization. If you checked "Different rates for exempt and non-exempt rates for exempt and non-exempt number of vacation days or PTO days given to both exempt and non-exempt regular, full-time employees according to their number of years of service in your organization.	
Years of service Vacation or PTO days per year for all regular, full-time employees Vacation or PTO days per year for regular, full-time exempt employees Vacation or PTO days per year for regular, full-time exempt employees 1 Year	regular, -exempt
2 Years 3 Years	

If you	f you offer separate vacation, sick and holiday time:					
Are part-time employees eligible for paid vacation time? (Please note that under California's Healthy Workplace Healthy Family Act, part-time employees must be eligible for paid sick time, with few exceptions.)						
	No, only full-time employees are eligible for paid vacation time. Part-time employees working a sufficient number of hours per week are eligible for paid vacation time: They must work a minimum of hours per week.					
	All part-time employees are eligible for paid vacation time regardless of their work schedule. Not applicable; we have no part-time employees.					
Can ea	arned vacation or PTO days that ars No	e not taken be cari	ried forward to the next year?			
time ei	mployees? If the number varies bas	sed on an employee	ays that can be carried forward by regular, fulle's length of service or job category, enter the ot employee with the highest level of seniority.			
	How many sick days per year are given to regular, full-time employees? (Answer only if you do NOT have a PTO program.)					
How many personal days or floating holidays per year are given to regular, full-time employees? (Answer only if you do NOT have a PTO program.)						
How many holidays per year are given to regular, full-time employees? (If you have a PTO program, answer this question only if holidays are given separately from PTO days.)						
Do you offer additional paid time off between the Christmas and New Year's holidays to regular, full-time employees? Answer "Yes" only if this time off is not included in the time off that you have already entered. Yes No						
If Yes, how many additional days off are typically given to regular, full-time employees at this time?						
For each line below: If your organization has a written policy providing for specific PAID time off, please check the box under "Paid time off." If accrued sick leave may be used instead of or in addition to specifically provided paid time off, please check the box under "Sick leave may be used."						
		aid time off	Sick leave may be used			
	Jury service Bereavement	H	H			
	Family illness					
	Job-related education					
	Maternity/paternity Military service	\vdash	H			
	Volunteer service					
	Other, please explain:					

INSURANCE BENEFITS

Does your organization offer insurance coverage as a benefit for regular, full-time employees?					
 Yes, we offer employer-sponsored group health insurance for employees and fall under the following market size:: Small group (100 employees or fewer) Large group (101+ employees) No, we do not offer group insurance coverage as we are not required to do so under the ACA. We do offer an ACA-allowed Qualified Small Employer Health Reimbursement Arrangement (QSEHRA) to reimburse employees for premiums they pay for individual insurance policies with an average cost to the organization cost per employee per month of \$ No, we are required to do so under the ACA but have chosen to be subject to applicable penalties instead. 					
If you did not check the first box above, please skip to the Retirement Benefits section. Are part-time employees eligible for health insurance benefits?					
 No, only full-time employees are eligible. Part-time employees working a minimum of hours per week receive FULL BENEFITS. Part-time employees working a minimum of hours per week receive PRO-RATED BENEFITS depending on their work schedules. All part-time employees are eligible regardless of their work schedule and receive FULL BENEFITS. All part-time employees are eligible regardless of their work schedule and receive PRO-RATED BENEFITS depending on their work schedules. Not applicable; we have no part-time employees. 					
Are domestic partners eligible to participate in your health insurance plan on the same basis as a spouse?					
Yes, same sex only Yes, same and opposite sex No					
Does your organization have a "cash in lieu of benefits" policy that applies to employees who choose to waive					
coverage due to having coverage through another employer-sponsored plan? (i.e. spouse or partner)?					
Yes Enter amount of monthly payment: \$ No					
What is the waiting period for new employees' health insurance benefits? None - covered on date of hire Covered on 1 st of month following hire date Covered on 1 st of month following 30 days of employment Covered on 1 st of month following 60 days of employment Other, please describe:					
Does your organization offer any type of Section 125 plan? Check all that apply. See Glossary for definitions.					
Premium only plan (allows employee contributions to health insurance premiums to be paid with tax-free dollars)					
Flexible Spending Account (FSA): Health Care Spending Account (HCSA) Dependent Care Spending Account (DCSA) Max annual amount employee can allocate: \$					
Cafeteria plan Organization's contribution PER EMPLOYEE \$ circle (annual) or (monthly) Enter the number of employees participating in the cafeteria plan:					
Indicate below to which types of plans employees can allocate their cafeteria plan benefit dollars. Check all that apply. HMO (Health Maintenance Organization)					

Ansv If yo	-Cafeteria Plans wer this section only if you did ou checked the box for Section 1 on at the bottom of this page.					mer-Driven H	ealth Plans
cost term	at is the average cost per month for HMO/EPO/PPO/POS as we a care insurance. Include the or loyees. Do not include organiza \$ PER MONTH	ell as any orga ganization's s tion's additio	nnization contr hare of premi nal contributio	ributions to de um costs only, ons in the case	ntal, vision, lif leaving out an	fe, disability a ny amount con	nd/or long- tributed by
Plea	se enter the number of employe	ees who partic	ipate in these	plans:	етр	oloyees	
If me	each type of insurance that you Average % of the premium Average % of the premium Co-payment for doctor offi Annual deductible for emp Annual deductible for a fai ore than one plan is offered for the highest level of employee e	n paid by the of paid by the of paid by the of ce visits loyee only (if mily (if applicany type (i.e. nrollment.	organization forganization for applicable) able) more than one	or employee co or dependent c e HMO), answ	overage	ions based on	the plan
	e insurance is offered, but emp e insurance is not offered, ente		e entire cost, er	iter zero (0).			
		% paid by org for employees	% paid by org for dependents	Co-payment for doctor office visit	Annual deductible for employee only	Annual deductible for family	
	Medical: HMO						
	Medical: EPO						
	Medical: PPO						
	Medical: POS Dental						
	Vision						
	Life						
	Long-Term Disability		-				
	Long-Term Care		-				
	Voluntary supplemental plan						
	Other, please explain:						
		•					
Does Acco	sumer-Directed Health Plans s your organization offer any hi bunt (HSA)? For any that apply loyee and for family. See Gloss:	, please enter	the organizat				
Пι	IMO annual cor	tribution for a	ingle employee	•	for for	vilv ¢	
_	HMO annual contribution for single employee \$ for family \$ EPO annual contribution for single employee \$ for family \$						
□ P	PPO annual contribution for single employee \$ for family \$						
□ P			ingle employee		for fam	nily \$	
□ Y	s your organization offer a Hea es, the organization's annual HR						ı .

RETIREMENT BENEFITS

Does your organization provide any type of retirement benefit for regular full-time employees?				
☐ Yes ☐ No				
If No, please skip the rest of this section and continue with the Executive Director/CEO section.				
Are part-time employees eligible for retirement benefits? No, only full-time employees are eligible. Part-time employees working a sufficient number of hours per week are eligible: They must work a minimum of hours per week. All part-time employees are eligible regardless of their work schedule. Not applicable; we have no part-time employees.				
Which best describes the organization's retirement benefit for regular full-time staff? Check all that apply.				
☐ Tax Sheltered Annuity - 401(k), 403(b) ☐ Other Defined Contribution Plan ☐ IRA, SEP-IRA ☐ Defined Benefit Plan ☐ Other, please describe:				
How is the retirement plan funded? If your organization offers more than one retirement benefit, answer				
this question based on the type of retirement plan that involves the highest level of contribution from the organization.				
 □ Employee contribution only □ Organization contribution only □ Organization contributions/employee may contribute □ If employee contributes, organization also contributes (i.e. employer match) □ Other, please describe: 				
Cost to organization of retirement benefit: If your organization offers more than one retirement benefit, please answer this question based on the type of retirement plan that involves the highest level of contribution from the organization.				
Organization contributes percentage of employee's salary Please enter cap (highest level) of percentage of salary contributed for each employee by organization: %				
Organization contributes \$ amount for each employee Please enter cap (highest level) of dollar amount contributed annually for each employee by organization: \$				
☐ Other, please explain:				
What is the period (in years) after which retirement benefits are fully vested?				
years				

If you have a 403(b) plan, have you conducted a 403(b) audit during the past 12 months?
☐ Yes ☐ No
If Yes, have you considered or are you considering discontinuing your 403(b) plan based on the audit? Please check all of the following issues that apply.
Compliance issues
☐ Budgetary issues ☐ Other, please describe:
Does your organization offer a 457 plan for highly compensated employees?
☐ Yes ☐ No
EXECUTIVE DIRECTOR/CEO PROFILE
Does your organization current employ an Executive Director/CEO? ☐ Yes ☐ No
If No, please skip the rest of this section and continue with the Compensation section.
Does your Executive Director/CEO have an employment contract? Yes No If Yes, what was the length of the original contract in months?
Is your Executive Director/CEO male or female? Male Female
What is your Executive Director/CEO's age? years old
For how many years has your Executive Director/CEO worked in his or her current job at your organization?
If five years or less, how did the organization locate this Executive Director/CEO as a candidate to fill the
position at the time of hire? Word of mouth
Craigslist or other online service
Executive search firm
Internal promotion Current/former board member or founder of organization
Other, please describe:
Other, please describe.
Did your Executive Director/CEO work as the Executive Director/CEO in other nonprofit organizations
Did your Executive Director/CEO work as the Executive Director/CEO in other nonprofit organizations prior to the current job? Yes No If yes, for how long, in years? What is the highest level of education attained by the Executive Director/CEO?
Did your Executive Director/CEO work as the Executive Director/CEO in other nonprofit organizations prior to the current job? Yes No If yes, for how long, in years?

Does your organization have a completed and updated emergency succession plan for the Executive				
Director/CEO position?				
☐ Yes ☐ No				
Does your organization have a formal, non-emergency transition plan for the Executive Director/CEO				
position? Yes No				
Does your organization expect to have a Executive Director/CEO transition within the next three years? Yes No				
Has the board of directors formally approved the current salary of the Executive Director/CEO? Yes No				
What kind of information does organization's board of directors consider in order to determine reasonable compensation for the Executive Director/CEO? Please check the box of all that apply. Informal survey of similar organizations performed internally				
Published survey data				
Form 990s of similar organizations				
Outside consultant				
Other, please describe:				
Please describe any benefits given to the Executive Director/CEO not otherwise mentioned in this questionnaire:				

COMPENSATION - INSTRUCTIONS

This chart requests specific compensation information for each employee in your organization. Use one line for **each employee.** If you have multiple employees with the same job title, please include a line for each employee, listing each individual's salary, not an average of every employee in that job position. Make extra copies of the chart as needed.

Column 1 Job Code

Enter the three-digit code for the job that you are reporting (for example, Executive Director is 005). A list of all job codes with job descriptions can be found on the **Job Descriptions** worksheet of this file. Note: These job codes are the same as those used in the 2017 survey with the addition of several new job this year, which appear in red type.

Column 2 Position Title

Enter the title **your organization** uses for this job. It is okay if this title is different than the job title we use for the survey (see FairPay2017.JobList.pdf and FairPay2017.JobDescriptions.pdf).

Column 3 Pay Rate as of January 1, 2018

Enter the actual pay rate for the employee as of January 1, 2018.

For full-time employees, you may enter either an annual rate or an hourly rate.

For part-time employees, please enter an **hourly** rate. If you need help calculating the hourly rate, please email us at survey@nonprofitcomp.com and we will help.

Column 4 Eligible for Bonus or Incentive Pay

If the employee in this position is **eligible for** any type of incentive or bonus pay in addition to the regular base salary, enter "Y" (regardless of whether the employee actually received bonus or incentive pay). If the employee is not eligible, enter "N."

Column 5 Bonus or Incentive Pay Paid During Past Twelve Months

Complete this column only if the employee was eligible for incentive or bonus pay. If the employee was paid any type of bonus or incentive pay during the past twelve months, enter that amount here. Otherwise enter a zero.

Column 6 Number of Employees Managed (Direct and Indirect)

Enter the number of employees supervised by this position, **directly and indirectly**. For example, for the Executive Director position, list the total number of full-time equivalent employees of the organization. Do **not** include contractors or volunteers supervised by this employee.

Column 7 County Location of Job if Different from Organization's Main Location

Use this column only if the job is located in a county other than the main administrative location of your organization.

COMPENSATION AS OF JANUARY 1, 2018

Column 1	Column 2	Column 3	Column 4	Column 5	Column 6	Column 7
Column	Colullili 2	Column 3	Column 4	Column 3	Column 0	County
Job Code	Position Title used by Your Organization	Annual (full-time) or Hourly Pay Rate as of 1/1/2018	Eligible for Bonus or Incentive Pay (Y/N)	Paid During Past 12	# of Employees Managed (direct & indirect)	Location of Job if Different from Org's Main Location
Couc	1 Osition Title used by Tour Organization	1/1/2010	1 ay (1/11)	Withins	mun eet)	Location